Sent via email on January 23, 2019

Caroline:

I am writing you for your consideration to appear as a delegation for this month's commission meeting. I would like to speak to the Route 9/31 Changes-Whitehills/Sherwood Park specifically as it relates to the proposed 9A. I am including a PDF of a Power Point which should be self-explanatory. I am also including the Rider Data provided by LTC to support the numbers referenced in the presentation and a letter to LTC from our Community Group (OPSF Rate Payers). I have included a route map but the details do not accurately reflect the route times of the current 31 through our neighborhood and I assume this would be supported in the LTC meetings anyway.

If there is anything additional you require please let me know.

Therron Jones Homeowner-Sherwood Forest/Orchard Park

ORCHARD PARK SHERWOOD FOREST RATEPAYERS



December 11, 2018

Katie Burns Director of Planning London Transit Via e-mail

Re: LTC Service Changes

Dear Katie:

We appreciate the ridership data and display boards from the open house you sent. They were extremely helpful to our discussion.

The Executive of the Orchard Park/Sherwood Forest Ratepayers met twice to discuss the proposed service changes. The majority of the Executive believe the #9 route would have better predictability, provide a more frequent and attractive service if the proposed 9A route was eliminated and all of the #9 service followed the variant of route 9 labelled #9B. Otherwise, the majority agreed with the changes, including the change to the #31 route.

If you have any questions, please contact the undersigned.

Sincerely,

by e-mail

Sandy Levin
President
Orchard Park/Sherwood Forest Ratepayers
59 Longbow Road
London, ON
N6G 1Y5
opsfrp@gmail.com

Cc: Councillor P. Squire

ROUTE 31 - WEEKDAY RIDERSHIP

October 2018 RIDERSHIP COUNT FROM OCT 1 TO 29

		Hou	r of D	ay 6 a	m to 5	pm					H	our c	of Da	y 6 a	ım to	o 5 p	m								
	Sum of On									Sum of Off									Total Sum of Or	Total Sum of Off	A	vg Ons/Day	Avg Offs/Day	Total Avg Ons/Offs	Per Day
Row Labels		6 7	8	9 1	0 11	12 1	3 14	15 1	6 17	6	7	8	9 1	LO 1	1 1	2 13	14 15	16 1	7						
57 Wychwood NB			0		0	1	3 1	3	1 5			1		(6	3 5	10 10	10 1	3	14	58	0.74	3.05	3.79	
Lawson at Lonsdale EB		10 38	39	44 3	4 29	38 2	9 13	18	5 6	0	1	0	1	0 2	2 :	1 4	2 13	8	1 3	03	33	15.15	1.65	16.80	
Lawson at Lonsdale WB		1 9	1	0	2 2	0	3 1	3	0 3	0	0	5	2	6 8	8 13	3 18	3 21 28	62 3	1	25 19	94	1.25	9.70	10.95	
Lawson at Wychwood EB		3 25	25	23 2	3 16	9	7 3	1	2 2	0	0	0	0	0 (0 (0 (1 0	0	3 1	39	4	6.95	0.20	7.15	
Lawson at Wychwood WB			0	0	1 0	0	3 1	2	0 4			2	1	3 (6 !	5 13	12 9	19 1	4	11	82	0.58	4.32	4.89	
Orchard Park Elementary School SB		1	. 18	22 2	6 3	2	5 3	7	3 2		0	0	0	1 (0 :	1 2	2 5 4	1	4	92	18	4.84	0.95	5.79	
Wychwood at Sleightholme Ave EB		5	0	19	3 2	2	2 4	2	4 3		1	15	1	1 2	2 4	4 3	3 1 1	0	0	46	29	2.56	1.61	4.17	
Wychwood at Sleightholme Ave WB		2	. 0	0 1	0 0	0	2 2	0	0 2		18	2	4 1	L5 !	5 12	2 9	9 10 5	17 1	9	18 1:	16	0.90	5.80	6.70	
Grand Total		14 80	83	108 9	9 52	52 5	4 28	36 1	5 27	0	20	25	9 2	26 29	9 3	9 52	62 70	117 8	5 6	48 5	34	34.11	28.11	62.21	

ROUTE 31 - SATURDAY RIDERSHIP

October 2018 RIDERSHIP COUNT FROM OCT 1 TO 29

	Hour of Day	y 8 am to 5 pm	Hour of Day 8 am to 5 pm				
	Sum of On		Sum of Off	Total Sum of On Total Sum of Off	Avg Ons/Day	Avg Offs/Day	Total Avg Ons/Offs Per Day
Row Labels	8 9 10	0 11 12 13 14 15 16 17	8 9 10 11 12 13 14 15 16 17				
57 Wychwood NB	3	1 0 0	0 0 1 1	4	1.33	0.67	2.00
Lawson at Lonsdale EB	1 1 2	2 1 3 1 2 1 0	0 0 0 0 0 0 1 2 2	12	3.00	1.25	4.25
Lawson at Lonsdale WB	1 0	0 1 0 1 0 1 1 0	0 1 3 1 0 1 1 2 2	5 13	1.25	2.75	4.00
Lawson at Wychwood EB	2 1	1 2 1 0	0 0 0 1 0 1	7	1.75	0.50	2.25
Lawson at Wychwood WB	1 0	0 0 0 1 0	1 1 1 2 2 1	2	0.50	2.00	2.50
Orchard Park Elementary School SB	C	0 3 5 3 0	1 1 0 0 1	11	3.67	1.00	4.67
Wychwood at Sleightholme Ave EB	1 1	0 0 0 0	0 0 2 1 1 1	2	0.50	1.25	1.75
Wychwood at Sleightholme Ave WB		0 0 0 0 0 0 0	2 1 1 4 2 4 2	0 16	0.00	8.00	8.00
Grand Total	4 7 3	3 5 3 9 6 4 2 0	0 1 3 7 6 4 7 7 9 8	43 52	10.75	13.00	23.75

ROUTE 31 - WEEKDAY RIDERSHIP

May 2018 RIDERSHIP COUNT FROM MAY 1 TO 29

	Hour of	Day 6	am t	o 5 pm	1				ŀ	lour	of Da	ay 6	am 1	to 5	pm									
	Sum of On								Sum of Off											Total Sum of On	Total Sum of Off	Avg Ons/Day	Avg Offs/Day	Total Avg Ons/Offs Per Day
Row Labels	6	7 8	9 1	10 11	12 :	13 14	15	16 17		5 7	8	9	10	11	12	13 1	4 1	1	6 17					
57 Wychwood NB		0	0	0	2	1 0	0	0 0			5	1		1	1	5	1 (j	2 13	3	35	0.18	2.06	2.24
Lawson at Lonsdale EB	1 18	3 17	10	6 4	3	3 7	4	3 1	(0 0	1	4	1	0	1	0	0 !	,	0 2	77	14	3.85	0.70	4.55
Lawson at Lonsdale WB	:	2		2	3	0 1	. 0	2 0		0	0			9	7	9	5	2	3 17	11	. 77	0.58	4.05	4.63
Lawson at Wychwood EB	8	3 10	6	3 2	2	5	4	3		0	0	0	0	0	2		1 :		3	43	7	2.15	0.35	2.50
Lawson at Wychwood WB	(0 (3	0 0	0	0 0	3	2 1		1	3	1	2	3	5	1	2 2	2	8 10	9	38	0.53	3 2.24	2.76
Orchard Park Elementary School SB		2 7	22	8 0	3	2	1	0 2		0	0	1	1	1	6		2 3	}	2 2	47	18	2.35	0.90	3.25
Wychwood at Sleightholme Ave EB		1	9	3	1	1 2	2	1 1			1	5		4	1	0	2 2	2	0 1	21	. 16	1.40	1.07	2.47
Wychwood at Sleightholme Ave WB	:	. 2	0	2 1	5	3 0	3	2 0		10	4	1	2	1	4	8	2 (;	5 5	19	48	0.95	2.40	3.35
Grand Total	1 30	39	50 1	9 12	19	8 17	17	10 8		11	14	13	6	19	27	23 1	5 32	4	0 53	230	253	13.53	14.88	28.41

ROUTE 31 - SATURDAY RIDERSHIP

May 2018

Wychwood at Sleightholme Ave EB

Wychwood at Sleightholme Ave WB

Grand Total

1 1

0 0 0 0

0 0 0 0 0 0 0

4 7 3 5 3 9 6 4 2 0

RIDERSHIP COUNT FROM MAY 1 TO 29

	Hour of Da	y 8 am to 5 pm	Hour of Day 8 am to 5 pm				
	Sum of On		Sum of Off	Total Sum of On Total Sum of Off	Avg Ons/Day	Avg Offs/Day T	otal Avg Ons/Offs Per Day
Row Labels	8 9 1	0 11 12 13 14 15 16 17	8 9 10 11 12 13 14 15 16 17				
57 Wychwood NB	3	1 0 0	0 0 1 1	4	2 0.00	1.00	1.00
Lawson at Lonsdale EB	1 1	2 1 3 1 2 1 0	0 0 0 0 0 0 1 2 2	12	5 1.25	1.25	2.50
Lawson at Lonsdale WB	1	0 1 0 1 0 1 1 0	0 1 3 1 0 1 1 2 2	5 1	1.25	1.00	2.25
Lawson at Wychwood EB	2	1 1 2 1 0	0 0 0 1 0 1	7	2 0.50	0.50	1.00
Lawson at Wychwood WB	1	0 0 0 1 0	1 1 1 2 2 1	2	0.50	1.00	1.50
Orchard Park Elementary School SB		0 3 5 3 0	1 1 0 0 1	11	0.67	1.00	1.67

2 1 1 1

0 1 3 7 6 4 7 7 9 8

2 1 1 4 2 4 2

1.50

1.50

1.77

0.50

0.50

0.77

16

2

0

43

1.00

1.00

1.00

Route 9,31 Changes- Whitehills/Sherwood Park Areas

The majority of the OPSF Rate Payer
Executive believe the #9 route would have
better predictability, provide a more
frequent and attractive service if the
proposed 9A route was eliminated and all
of the #9 service to follow the variant of
route 9 labelled "9B"

1/23/2019

Key Data Used for Decision

Average # riders getting on the bus each day (provided by LTC)

	October 2018 Weekday	October 2018 Saturdays	May 2018 Weekday	May 2018 Saturdays
Peripheral stops (Wonderland/Lawson & Wychwood/Sarnia)	20	5	7	4
(2) Internal stops	13	7	5	2
Total riders on/day	33	12	12	6

1/23/2019

Concerns with Proposed Changes

Weekday Service Changes

Current – Low density residential area currently serviced 6AM-6PM Monday to Friday Proposed – Low density area to be serviced 6AM-12AM Monday to Friday

Comment – Moving from 48 buses per day to over 70 seems excessive and unwarranted for our rider levels

Weekend Service Changes

Current – Saturday service only to 6PM
Proposed – Saturday and Sunday service to 12AM and 11PM respectively

Comment — Current ridership does not appear to justify weekend service so expanding hours and adding Sunday does not make sense

Observations Made From Data

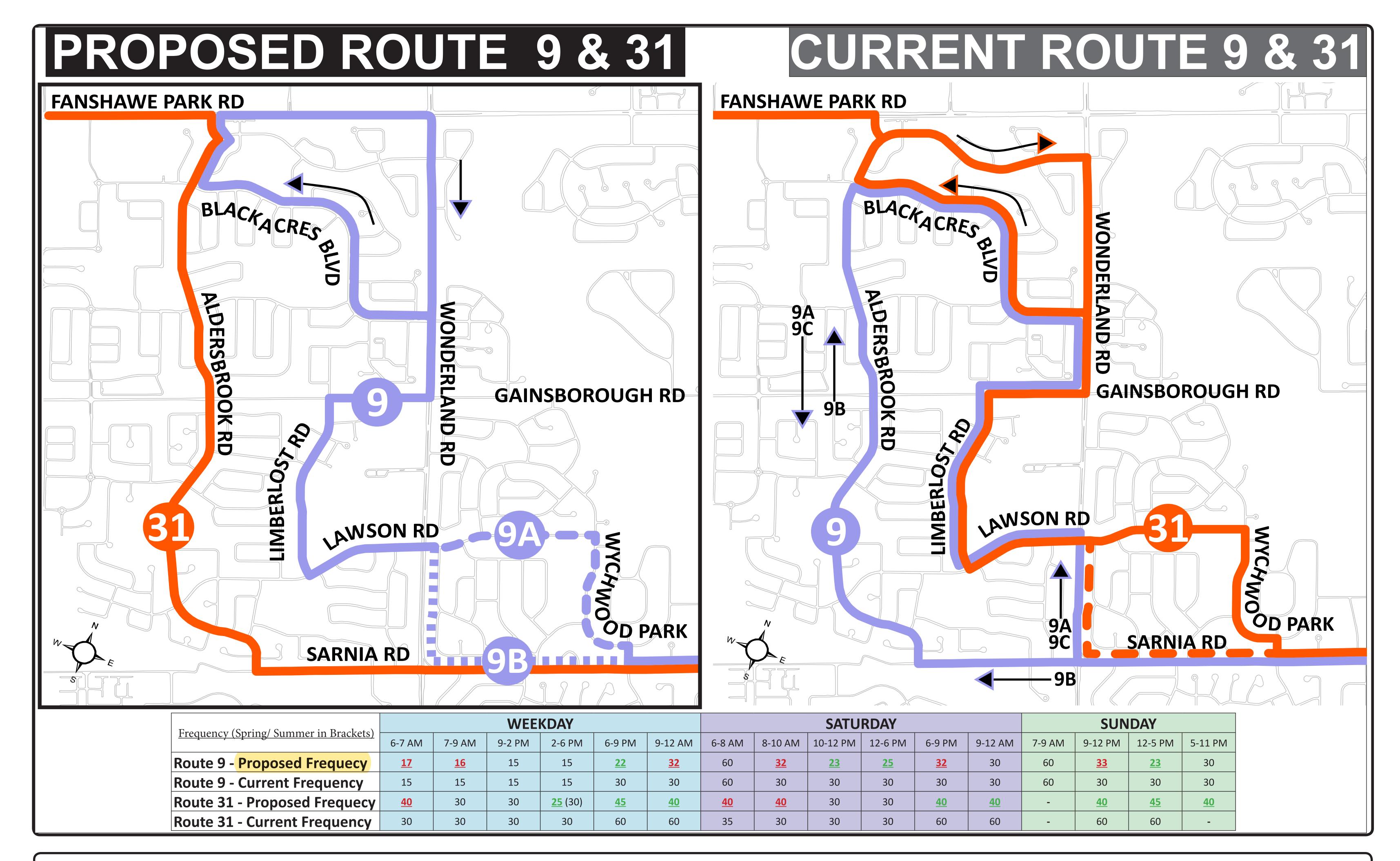
- 1. Peripheral stops in the neighborhood represent the largest bus population and are within 200 m of arterial roads where there is :
- Twice the service (Route 9 runs on 15 minute intervals).
- Many additional routes to choose from along Sarnia road.
- 2. Ridership makeup consists of mostly of UWO students:
- Over 4 months of the year our ridership drops by over 60% from what would be considered very low rider levels yet it is proposed to run a 7 day per week full service throughout the year.
- 3. Change in destination will most likely drop the rider levels to even lower numbers:
- The 9A bus route no longer goes to UWO unlike the current 31 service that goes directly into the heart of campus. UWO shuttle busses can be accessed at Brescia and will be more convenient when compared to taking the 9A as you either have to walk from Ontario Hall or wait for a transfer connecting bus.
- 4. Extending the hours of service were a result of requests for extra service:
- Are the requests being made by temporary residents? Do they still live in the neighborhood?
- Is more than 1 request being made by a household?
- Current data for weekend riders is very low.
- 5. Environmental impact:
- The 9A route receives priority salting.
- The nearby Medway creek valley is undoubtedly impacted by this.

Conclusions Made From Data

Given the historic low rider levels in what is a low density residential area the #9 route would have better predictability, provide a more frequent and attractive service if the proposed 9A route was eliminated and all of the #9 service to follow the variant of route 9 labelled "9B"

- Current users are largely made up of UWO riders who are no longer getting 1-bus service to the heart of UWO so rider levels can be expected to drop
- ➤ Riders place a high value on frequent predictable service and would get this by eliminating 9A and route the full service on 9B.

1/23/201



LONDON TRANSIT COMMISSION

