

**MINUTES OF THE ACCESSIBLE PUBLIC TRANSIT SERVICE ADVISORY COMMITTEE
HELD IN THE LONDON TRANSIT MAIN BOARDROOM AT 11:00 A.M.
ON TUESDAY, SEPTEMBER 18, 2018**

Those present were: Ms. B. Quesnel - Chair
Ms. L. Boateng
Mr. T. Campbell
Mr. D. Whatmore

Also present were: Mrs. K. Paleczny – General Manager
Mrs. K. Burns – Director of Planning
Mr. C. Murphy – Supervisor LCTB
Mrs. C. Roy – Secretary
Mr. J. Keillor – Voyago
Ms. K. Damen - Interpreter

Absent: Mr. G. Doerr – Vice Chair
Ms. E. Harrison
Ms. N. Judges

**Completion and
Acceptance of
Agenda**

The Chair called for acceptance of the agenda, Mr. Whatmore moves, seconded by Mr. Campbell, the acceptance of the agenda. CARRIED.

**Disclosures of
Pecuniary Interest**

The Chair called for disclosures of interest with respect to the agenda. There were no conflicts of interest declared.

Minutes

Mr. Whatmore moves, seconded by Ms. Quesnel, that the minutes of the meeting held on June 18, 2018 be APPROVED as circulated.

CARRIED.

**Letter from C. Roy re 2nd
Report of the Accessible
Public Transit Service
Advisory Committee**

With regard to the letter from Caroline Roy, Secretary, London Transit Commission dated June 28, 2018, regarding the 2nd Report of the Accessible Public Transit Service Advisory Committee meeting of June 18, 2018, copy attached, Mr. Whatmore moves, seconded by Ms. Boateng, the letter be NOTED and FILED.

CARRIED.

**Letter from B. Field,
Renal PFAC Chair re
Changing Start Time on
Statutory Holidays to
7am**

With regard to the letter from Bonnie Field, Renal PFAC Chair dated July 17, 2018 regarding changing start time on Statutory Holidays to 7am, copy attached, Mr. Campbell moves, seconded by Ms. Boateng, the letter be NOTED and FILED.

CARRIED.

Customer Survey 2018

With regard to the Customer Survey 2018 report, Mr. Whatmore moves, seconded by Mr. Campbell, the Committee FORWARD the report to the Commission for their review and consideration.

CARRIED.

“Offer Me a Seat” Initiative

With regard to the “Offer Me a Seat” Initiative report, Mr. Campbell moves, seconded by Mr. Whatmore, the Committee RECOMMEND to the Commission that the “offer Me a Seat” initiative be considered as part of the 2019 Work Program.

CARRIED.

Conventional Service Update

With regard to the Conventional Service Update report, Ms. Boateng moves, seconded by Mr. Whatmore, the report be NOTED and FILED.

CARRIED.

Specialized Service Performance Statistics – August 2018

With regard to the Specialized Service Performance Statistics – August 2018 report, Ms. Boateng moves, seconded by Mr. Whatmore, the Committee FORWARD the report to the Commission for their review and consideration.

CARRIED.

Date of Next Meeting

Monday, October 15, 2018 – At the call of the Chair

Adjournment

Mr. Whatmore moves, seconded by Mr. Campbell, the meeting be adjourned. CARRIED. The meeting adjourned at 11:38 a.m.

B. Quesnel - Chair

C. Roy - Secretary