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			ntegrated, Affordable Mobility	Engaged, Diverse Workplace		Idei	stru	
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	Program	Priority	Str	ateg	gic C	Outc	ome	Status
	ce Planning and Development (mid to long term)	4.4						Oracian
1-1	Reviews/assessment Medium to long term service planning and development (a) Participate on Shift Steering Committee	1A						Ongoing
	(b) Participate on Rapid Transit Implementation Working Group							
1-2	Participation - My Dundas Place Program - COL initiative	1A &1B						Complete
1-3	Identification of Stops - Visually Impaired	1A & 1B						Deferred
1-4	Continued Assessment of Transit in Industrial Areas	1A						Ongoing
1-5	Rapid Transit Branding	1A						Deferred
1-6	Finalize Ridership Growth Strategy	1A & 1B						Complete
1-7	Finalize 5 Year Conventional Transit Service Plan (2020-2024)	1A						Complete
1-8	Assess & Implement Initiatives from the Ridership Growth Strategy	1A & 2B						Ongoing
	a Dismission and Davalages at the states of		 	<u> </u>	<u> </u>	<u> </u>		
	ce Planning and Development (short term)							-
2-1	2019 Service Plan- Conventional Transit	1A & 1B						Complete
	(a) Assessment, development, recommendation	┨─────	 	<u> </u>	<u> </u>			
2-2	(b) Implementation 2019 Stop/Shelter program (accessibility upgrades, new shelter locations)	1B			-			Complete
2-2	(a) Assessment	1D	F					Complete
	(a) Assessment (b) Implementation							
	(c) Shelter replacement program	ł	-	-	-			
2-3	2019 Service Plan - Specialized Service	1A & 1B		l				Complete
	(a) Assessment and development			l	nntitifilit	in the second second		•
	(b) Implementation							
2-4	Integration of Specialized and Conventional Services	1A						Ongoing
	(a) Assessment & Implementation							
2-5	2020 Service Plan - Conventional Transit				****			
	(a) Assessment, development, recommendation	1A & 1B						Ongoing
0 E.I	- Anno 1 A durante Decembra							
	ation, Awareness and Advocacy Program Ontario Public Transit Association	2						Ongoing
3-1 3-2	CUTA Ontario Regional Committee	3 3						Ongoing
3-3	CUTRIC Membership	3						Ongoing
00	(a) Electric Bus Pilot Program	Ŭ						ongoing
3-4	Drop-in Sessions - Commission	3						Complete
3-5	Participation - City of London Diversity Working Group	2B						Ongoing
3-6	AODA - Integrated Accessibility Standard - ongoing Implementation	2A						Ongoing
3-7	AODA - Annual Status Report	2A						Complete
3-8	AODA - Participation on Accessibility Standards Advisory Council	2A						Complete
3-9	AODA - Update of Accessibility Plan (5-year Plan)							Complete
3-10	Participation on City of London Age Friendly London Network	2B						Ongoing
3-11	Enhanced Marketing of LTC							Ongoing
4 Healt	h, Safety and Emergency Preparedness							
4 Healt 4-1	2018 Health & Safety Work Program - review and final report	2A & 2B				l.		Complete
4-1	2019 Health & Safety Work Program (**)	2A & 2B						Complete
	(a) Development and Approval		1					Complete
	(b) Implementation	İ	1	1	1			
4-3	Participation on City of London EOCG	2A & 2B						Complete
4-4	Mental Health/Wellness Strategy Implementation(**)	1A						Ongoing
		Į				<u> </u>		
	t Management Programs	~~						0
5-1	2019 Bus Replacement/Expansion - order, delivery, PDI	2C						Complete
5-2	Facility Upgrades	1A & 1B						Complete
5-3 5-4	Shop/Garage Equipment Service Fleet Replacement Program	2C 2C		<u> </u>				Complete
5-4 5-5	Upgrade/Maintenance of Information System Hardware/Platform	2C 2C						Complete Complete
5-6	Implementation of Technology Plan	2C 2C						Complete
5-0	Federal Transit Infrastructure Projects(**)	2C						Ongoing
			1					
	cial Plan Development, Implementation and Management		L	L				
	Fiscal Year							
6-1	Corporate 2018 audit and related audit report	2A						Complete
6-2	Pension Plan 2018 audit - pre-1989 pension plan	2A	I					Complete
6-3	CUTA 2018 annual return - specialized and conventional	2A	<u> </u>					Complete
6-4	Annual assessment report - 2018 reserve and reserve funds	2A						Complete
6-5	Provincial gas tax annual report - 2018	2A					┝──┨	Complete
6-6	Annual Report 2018 (incl service report) - preparation, approval and distribution	2A	 	<u> </u>				Complete
	Fiscal Year	24						Complete
6-7 6-8	2019 capital & operating budget approval process - City of London	2A 2A	 	-		—		Complete
6-8 6-9	Post-approval, recosting & implementation of 2019 budget program 2019 operating & capital budget management & reporting	2A 2A					\vdash	Complete Complete
6-9	Performance Management	2A 2A						Complete
0.10	(a) Updating/development 2016-19 Performance Measures/Targets			8				
	(b) Quarterly operational performance review	1	1	1	1			
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Notes

 Notes

 Program Priorities

 1
 Clarifying/Defining/Delivering on The Road Ahead

 A - New - developing and growing system - B - Ongoing - supporting retention and growth of ridership

 2
 Required/Supportive Programs

 A - Mandatory/Statutory/Legislated - B - Effective, efficiency measure - C - Life cycle maintenance

 3
 Continued Partnership Development (Communication, Recognition, Engagement)

 Primary Strategic Outcome

Primary Strategic Outcome Secondary Stretegic Outcome