

Status of 2020 Accessibility Plan Initiatives

2020 Plan Initiative	Status
General Requirements	
Ensure compliance with AODA	Complete for 2020
Information & Communication Requirements	
Ensure compliance with AODA	Complete for 2020
Create Accessibility area on Corporate website	Complete – launching Dec/20
Consult with APTSAC on marketing initiatives	Deferred due to COVID
Customer Service	
Ensure compliance with AODA	Complete for 2020
Consult public re communication of temporary disruptions	Deferred due to COVID
Employment	
Ensure compliance with AODA	Complete for 2020
Public Transit Service General	
Ensure compliance with AODA	Complete for 2020
Public Transit Service - Conventional	
Ensure compliance with AODA	Complete for 2020
Provide City with list of bus stops with no connecting sidewalks	Complete for 2020
Communications campaign re: priority seating & service animals	Deferred due to COVID
Specialized Transit Service	
Ensure compliance with AODA	Complete for 2020
Implement Smart Card Readers on Specialized	Deferred due to COVID
Utilize non-accommodated data to plan for service expansion	Deferred due to COVID
Consult APTSAC on service integration opportunities	Deferred due to COVID
Public Spaces	
Ensure compliance with AODA	Complete for 2020
Ensure that major retrofits include removal of existing barriers	Complete for 2020