

## Status of 2021 Accessibility Plan Initiatives

2021 Plan Initiative	Status
<b>General Requirements</b>	
Ensure compliance with AODA	Complete for 2021
<b>Information &amp; Communication Requirements</b>	
Ensure compliance with AODA	Complete for 2021
Consider Additional Methods to Communicate Policies	Deferred due to COVID
<b>Customer Service</b>	
Ensure compliance with AODA	Complete for 2021
Consult public re communication of temporary disruptions	Deferred due to COVID
<b>Employment</b>	
Ensure compliance with AODA	Complete for 2021
<b>Public Transit Service General</b>	
Ensure compliance with AODA	Complete for 2021
<b>Public Transit Service - Conventional</b>	
Ensure compliance with AODA	Complete for 2021
Provide City with list of bus stops with no connecting sidewalks	Complete for 2021
Update Get on Board Booklet	Complete
Communications campaign re: priority seating & service animals	Complete – Launch date Jan/22
<b>Specialized Transit Service</b>	
Ensure compliance with AODA	Complete for 2021
Implement Smart Card Readers on Specialized	Work In Progress
Utilize non-accommodated data to plan for service expansion	Deferred due to reduced demand
Regular Consultation with APTSAC	Complete for 2021
<b>Public Spaces</b>	
Ensure compliance with AODA	Complete for 2021
Ensure that major retrofits include removal of existing barriers	Complete for 2021