

Status of 2022 Accessibility Plan Initiatives

2022 Plan Initiative	Status
General Requirements	
Ensure compliance with AODA	Complete for 2022
Information & Communication Requirements	
Ensure compliance with AODA	Complete for 2022
Consider Additional Methods to Communicate Policies	Deferred due to COVID
Customer Service	
Ensure compliance with AODA	Complete for 2022
Consult public re communication of temporary disruptions	Deferred due to COVID
Employment	
Ensure compliance with AODA	Complete for 2022
Public Transit Service General	
Ensure compliance with AODA	Complete for 2022
Public Transit Service - Conventional	
Ensure compliance with AODA	Complete for 2022
Provide City with list of bus stops with no connecting sidewalks	Complete for 2022
Communications campaign re: priority seating & service animals	Complete
Assessment of Ride Hailing Options	Deferred due to COVID
Specialized Transit Service	
Ensure compliance with AODA	Complete for 2022
Implement Smart Card Readers on Specialized	Work In Progress
Utilize non-accommodated data to plan for service expansion	Deferred due to reduced demand
Assessment of current Booking Window Parameters	Deferred due to COVID
Regular Consultation with APTSAC	Complete for 2022
Public Spaces	
Ensure compliance with AODA	Complete for 2022
Ensure that major retrofits include removal of existing barriers	Complete for 2022
Other New Initiatives Not Included in Plan	
Monitor progress and provide feedback on new Standards	Complete for 2022
Provide feedback into Mandatory AODA 5 Year Review	Complete