

4th Report Accessible Public Transit Service Advisory Committee
Tuesday September 12 2023
Virtual Meeting

Those present were: B. Quesnel - Chair
 E. Harrison – Vice Chair
 L. Boateng
 S. Deebrah
 J. Pribil
 A. Rinn
 D. Ruston
 J. Surerus
 J. Tot
 D. Whatmore
 S. Oster

Regrets was: J. Surerus

Also present were: K. Paleczny – General Manager
 K. Burns – Director of Planning
 S. Wilson – Director of Operations
 B. Goldstone – Manager of Service Integration
 C. Roy - Secretary
 L. Epstein - Interpreter
 C. Dinner - Interpreter

At the September 12, 2023 meeting, the Accessible Public Transit Service Advisory Committee:

- i. With regard to the 2023 Voice of the Customer Survey report, copy attached:
 - a) PROVIDED input for consideration; and
 - b) NOTED and FILED the remainder of the report.

and NOTED and FILED the following:

- i. Letter from C. Roy re 3rd Report of the Accessible Public Transit Service Advisory Committee;
- ii. Letter from F. Khouri re Problems with Temporary Bus Stops for People with Visual Disabilities;
- iii. Multi-Year Budget Submission report;
- iv. Service Improvement Implementation Update; and
- v. 2023 Construction and Special Events Update

Enclosure

I – 2023 Voice of the Customer Survey report

Caroline Roy
Secretary,
Accessible Public Transit Service Advisory Committee