

**MINUTES OF THE ACCESSIBLE PUBLIC TRANSIT SERVICE ADVISORY COMMITTEE
HELD VIA VIDEO CONFERENCE AT 11:00 A.M.
ON TUESDAY SEPTEMBER 12, 2023**

Those present were: B. Quesnel - Chair
E. Harrison – Vice Chair
L. Boateng
S. Deebrah
J. Pribil
A. Rinn
D. Ruston
J. Tot
D. Whatmore
S. Oster

Absent: J. Surerus

Also present were: K. Paleczny – General Manager
K. Burns – Director of Planning
S. Wilson – Director of Operations
C. Roy – Secretary
B. Goldstone – Manager of Service Integration
L. Epstein – Interpreter
C. Dinner – Interpreter

Meeting to order

The Chair called the meeting to order.

**Completion and
Acceptance of
Agenda**

The Chair called for acceptance of the agenda, J. Pribil moves, seconded by D. Whatmore, the acceptance of the agenda.

CARRIED.

**Disclosures of
Pecuniary Interest**

The Chair called for disclosures of interest with respect to the agenda. There were no conflicts of interest declared.

Minutes

E. Harrison moves, seconded by D. Whatmore, that the minutes of the meeting held on August 8, 2023 be APPROVED as circulated.

CARRIED.

**Letter from C. Roy
re 3rd Report of the
Accessible Public
Transit Service
Advisory Committee**

With regard to the letter from C. Roy, Secretary, London Transit Commission dated August 31, 2023 regarding the 3rd Report of the Accessible Public Transit Service Advisory Committee meeting of August 8, 2023, copy attached, D. Whatmore moves, seconded by A. Rinn, the letter be NOTED and FILED.

CARRIED.

Letter from F. Khouri re Problems with Temporary Bus Stops for People with Visual Disabilities

With regard to the letter from F. Khouri regarding Problem with Temporary Bus Stops for People with Visual Disabilities, copy attached, J. Tot moves, seconded by D. Whatmore, the letter be NOTED and FILED.

CARRIED.

2023 Voice of the Customer Surveys

With regard to the 2023 Voice of the Customer Survey report, copy attached, D. Whatmore moves, seconded by L. Boateng, that the:

- i. input provided be RECEIVED for consideration; and
- ii. remainder of the report be NOTED and FILED.

CARRIED.

Multi-Year Budget Submission

With regard to the Multi-Year Budget Submission report, copy attached, D. Whatmore moves, seconded by A. Rinn, the report be NOTED and FILED.

CARRIED.

Service Improvement Implementation Update

With regard to the Service Improvement Implementation Update report, copy attached, L. Boateng moves, seconded by D. Whatmore, the report be NOTED and FILED.

CARRIED.

2023 Road Construction and Special Events Update

With regard to the 2023 Road Construction and Special Events Update report, copy attached, J. Tot moves, seconded by D. Whatmore, the report be NOTED and FILED.

CARRIED.

Date of Next Meeting

Tuesday October 10, 2023 – at the call of the Chair

Adjournment

E. Harrison moves, seconded by S. Deebrah, the meeting be adjourned. CARRIED. The meeting adjourned at 12:10 p.m.

B. Quesnel - Chair

C. Roy - Secretary