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April 3, 2024

K. Scherr
Deputy City Manager, Environment and Infrastructure

I hereby certify that the Municipal Council, at its meeting held on April 2, 2024 resolved:

That the following actions be taken with respect to the London Transit Commission:

a) the Civic Administration BE DIRECTED to undertake a Request for Proposals for an external auditor to initiate a comprehensive operations and performance audit of the London Transit Commission, with the following audit scope:

i) inclusion of current routing of service in regard to best practices in major municipalities, structure of the organization, financial structuring of various passes and contracts, operational preparedness and readiness to integrate with future Rapid Transit corridors, and to other KPIs to identify strengths and weaknesses;

ii) identification of alternate service delivery model considerations and associated savings/cost implications, including but not limited to the municipality delivering the service directly; and

iii) provision of recommendations to Municipal Council at the completion of the audit with a copy of the full public report provided to the London Transit Commission;

b) the Civic Administration BE DIRECTED to identify an appropriate source of financing;

it being noted that the Strategic Priorities and Policy Committee received communications from the following individuals with respect to this matter:

- a communication from M. Jones;
- a communication from M. Sheehan; and
- a communication from W. Lau, CEO, LEADS Employment Services and J. Preston, Associate Professor, King's University College. (4.5/7/SPPC) (2024-F05A)

M. Schulthess
City Clerk
/hw

cc: K. Paleczny, General Manager, London Transit Commission
A. L. Barbon, Deputy City Manager, Finance Supports
M. Jones
M. Sheehan
W. Lau
J. Preston