

**MINUTES OF THE ACCESSIBLE PUBLIC TRANSIT SERVICE ADVISORY COMMITTEE  
HELD VIA VIDEO CONFERENCE AT 11:10 A.M.  
ON TUESDAY FEBRUARY 11, 2025**

Those present were: B. Quesnel - Chair  
E. Harrison – Vice Chair  
L. Boateng  
D. Whatmore  
S. Oster (non-voting)

Absent S. Deebrah  
A. Rinn  
J. Surerus  
J. Pribil (on leave)

Also present were: K. Paleczny – General Manager  
K. Burns – Director of Planning  
S. Wilson – Director of Operations  
B. Goldstone – Manager of Service Integration  
C. Roy - Secretary  
S. Fox – Interpreter  
D. Leddy - Interpreter

**Meeting to order**

The Chair called the meeting to order.

**Completion and  
Acceptance of  
Agenda**

The Chair called for acceptance of the agenda, D. Whatmore moves, seconded by E. Harrison, the acceptance of the agenda.

CARRIED.

**Disclosures of  
Pecuniary Interest**

The Chair called for disclosures of interest with respect to the agenda. There were no conflicts of interest declared.

**Minutes**

E. Harrison moves, seconded by D. Whatmore, that the minutes of the meeting held on November 12, 2024 be APPROVED as circulated.

CARRIED.

**Letter from C. Roy  
re 5<sup>th</sup> Report of the  
Accessible Public  
Transit Service  
Advisory Committee**

With regard to the letter from C. Roy, Secretary, London Transit Commission dated November 28, 2024 regarding the 5<sup>th</sup> Report of the Accessible Public Transit Service Advisory Committee meeting of November 12, 2024, copy attached, L. Boateng moves, seconded by E. Harrison, the letter be NOTED and FILED.

CARRIED.

**2025 Conventional  
Transit Service Plan**

With respect to the 2025 Conventional Transit Service Plan report, copy attached, E. Harrison moves, seconded by L. Boateng, the report be NOTED and FILED.

CARRIED.

**Commission Work  
Program - 2025**

With respect to the Commission Work Program - 2025 report, copy attached, L. Boateng moves, seconded by D. Whatmore, the report be NOTED and FILED.

CARRIED.

**Accessibility for  
Ontarians with  
Disabilities Act –  
Customer Service  
Standard Review**

With respect to Accessibility for Ontarians with Disabilities Act – Customer Service Standard Review report, copy attached, D. Whatmore moves, seconded by L. Boateng, the report be NOTED and FILED.

CARRIED.

**Voice of the  
Customer – 2024  
Survey**

With respect to Voice of the Customer – 2024 Survey report, copy attached, E. Harrison moves, seconded by L. Boateng, the report be NOTED and FILED.

CARRIED.

**Specialized Service  
Update**

With respect to 2025 Specialized Service Update report, copy attached, L. Boateng moves, seconded by E. Harrison, the report be NOTED and FILED.

CARRIED.

**Date of Next  
Meeting**

Tuesday March 11, 2025 at 11:00 A.M. – at the call of the Chair

**Adjournment**

E. Harrison moves, seconded by D. Whatmore, the meeting be adjourned. CARRIED. The meeting adjourned at 12:15 p.m.

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B. Quesnel - Chair

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C. Roy - Secretary