

APPLICATION FORM FOR APPOINTMENT TO ACCESSIBLE PUBLIC  
TRANSIT SERVICES ADVISORY COMMITTEE

(Personal information on this form will be used to assist the London Transit Commission in selecting appointees for the Accessible Public Transit Services Advisory Committee (APTSAC) and is collected in accordance with the Municipal Freedom of Information and Protection and Privacy Act)

**ARE YOU APPLYING FOR VOTING MEMBER STATUS** **YES** **NO**  
(Representing the different types of disabilities as referenced in the Ontarians with Disability Act. This includes persons with visual, speech, hearing, deaf, brain injury, cognitive, perceptual, mental health disabilities and those requiring the use of wheelchairs and/or other mobility assisted devices.

**ARE YOU APPLY FOR NON-VOTING MEMBER STATUS** **YES** ☐ **NO** ☐  
(Representing agencies supporting the disabled community and service providers. Please indicate name of agency/ service provider): \_\_\_\_\_

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1. Name: \_\_\_\_\_

2. Address: (please include postal code)  
\_\_\_\_\_  
\_\_\_\_\_

3. Telephone Number: (Business) \_\_\_\_\_ (Home) \_\_\_\_\_

4. Email address: \_\_\_\_\_

5. Occupation: \_\_\_\_\_

(If it is easier to attach your resume in response to questions 5, 6 and 7, please feel free to do so)

6. Describe your work experience:

7. Education:

8. What skills, abilities and specialized knowledge do you have that will assist this body?

9. Why are you interested in serving the City of London on the Accessible Public Transit Services Advisory Committee?

10.      What contribution do you believe you can make to this Committee?
11.      What past contributions have you made on a similar body or organization?
12.      What experience do you have in exchanging your views with others and appreciating and respecting the skills, abilities and knowledge of others?

BACKGROUND INFORMATION

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Are you interested in such an interview?                      YES      ☐                      NO      ☐

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If you require any additional information about the appointment process, or if you have any questions about the Accessible Public Transit Services Advisory Committee, please contact Caroline Roy, Commission Secretary, at 451-1340, extension 335.

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Please mail to:

The London Transit Commission  
450 Highbury Avenue North  
London, Ontario  
N5W 5L2  
Attention: Caroline Roy

OR

Email to:

[croy@londontransit.ca](mailto:croy@londontransit.ca)

OR

Fax to:

519- 451-0153

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Date

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Signature of Applicant

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YES ☐

NO ☐

*(Representing agencies supporting the disabled community and service providers. Please indicate name of agency/ service provider):* \_\_\_\_\_

1. Name: John Whiston

2. Address: (please include postal code)

3. Telephone Number: (Business)  (Home)

4. Email address:

5. Occupation: Volunteer (will attach resume)

*(If it is easier to attach your resume in response to questions 5, 6 and 7, please feel free to do so)*

6. Describe your work experience:

Will attach resume.

7. Education: High School GED & College Diploma

8. What skills, abilities and specialized knowledge do you have that will assist this body?

Visually impaired individual, have worked with others who are blind and visually impaired, worked in customer service, have skills such as organization, have used and understand accessible technologies

9. Why are you interested in serving the City of London on the Accessible Public Transit Services Advisory Committee?

Want to make transit more accessible, want to share ideas to make the transit system more efficient and easy to use for those with disabilities.

10. What contribution do you believe you can make to this Committee?  
Assisting with accessible technology, giving great ideas and suggestions for improvements and quality of service such as ParaTransit and LTC bus routes.
11. What past contributions have you made on a similar body or organization?  
Have never been on such a committee for accessibility.
12. What experience do you have in exchanging your views with others and appreciating and respecting the skills, abilities and knowledge of others?  
Attended volunteer meetings for various groups such as LHSC Patient Partner Program as well as been a board member for groups such as Canadian Council of the Blind Toronto and London, and London Visually Impaired Curlers.

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Fax to: 519- 451-0153

# Tyrone Whiston

## HIGHLIGHTS OF QUALIFICATIONS

- Outstanding computer skills: Microsoft Office suite, installing software, proficient knowledge using Internet applications, and strong typing skills (100+ wpm)
- Excellent troubleshooting: system repair, researching solutions to complex software and hardware issues
- Exceptional organization and time management skills: task oriented and attention to detail
- Reliable, honest worker: excellent communication skills and strong empathy, able to establish professional rapport with customers and staff
- Committed team player: ability to collaborate and compromise effectively, strives to go above and beyond to assist team members and customers
- Adaptable: able to multi-task or work well independently
- Superior customer service: 10+ years experience in customer service-related environments

## SKILLS PROFILE

### Computer Training/Customer Service

- Computer training: Assisted clients with various computer applications depending on their needs: learning Microsoft office suite, installing various software, creating personal emails, job searching, and basic computer navigation.
- Assisted with the creation of database for local organization supporting individuals with disabilities, understanding and proficiency with software for individuals with disabilities
- Customer service: strong interpersonal skills, patient and extremely detail oriented, great listener and strong conflict resolution skills
- Exceptional verbal and written communication skills: investigates client concerns and resolves challenges in a professional and timely manner

### Broadcast / Radio:

- Broadcasting online: owner of personal radio station: contests, weekly radio shows, confident, enthusiastic presence on air
- Software: voice and music editing, Adobe Audition for production of promos, positioners, voice-over work and news segments

## WORK-RELATED EXPERIENCE

Industrial Cleaner – General Motors, Oshawa ON	2024 – 2024
Member Loyalty Advisor – Concentrix, Oshawa ON	2021 – 2022
Customer Care Ambassador – Concentrix, Oshawa ON	2021 – 2021
Page (Library Assistant) – Ajax Public Library, Ajax ON	2015 – 2021

## VOLUNTEER EXPERIENCE

Secretary – Canadian Council for the Blind, London ON	2025 – Present
Secretary – London Visually Impaired Curlers, London ON	2024 – Present
Secretary – Rockwood Trail Riders, Rockwood ON	2009 – Present
Owner – Independent Online Radio Station	2006 – Present

## EDUCATION AND TRAINING

Ontario Food Handler’s Certification	2023-2028
Accessible Customer Service Training	2024
E-Publishing Diploma Algonquin College, Ottawa ON	2008 – 2009
Radio Broadcasting Diploma Canadore College, North Bay ON	2005 – 2007
Ontario Secondary School Diploma W. Ross Macdonald School, Brantford ON	2005

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**YES** ☒

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**YES** ☐

**NO** ☒

(Representing agencies supporting the disabled community and service providers. Please indicate name of agency/ service provider):

1. Name: Jody Goldhawk

2. Address: (please include postal code)

3. Telephone Number: (Business) [REDACTED] (Home) [REDACTED]

4. Email address: [REDACTED]

5. Occupation: Sr. Administrative Assistant

(If it is easier to attach your resume in response to questions 5, 6 and 7, please feel free to do so)

6. Describe your work experience:

Worked in Customer Service, Marketing and Finance at Dow Chemical for 15 years. Currently working for Alimientiv (Clinical Trial company) in Image Services managing the Clinical Trials database of sites and staff worldwide.

7. Education: BA in Economics from University of Waterloo

8. What skills, abilities and specialized knowledge do you have that will assist this body?

I have extensive experience in Customer service. I have demonstrated good problem solving skills and can handle large amounts of data. I have worked with many teams in implementing new processes.

9. Why are you interested in serving the City of London on the Accessible Public Transit Services Advisory Committee?

I have a daughter with Special needs who rides both the conventional and Para transit system in London. I'm a advocate for fostering her independence and acceptance in her London community.

10.

What contribution do you believe you can make to this Committee?  
  
I have insite into both transit systems and working knowledge of using these system in London. I'm a team player that looks for solutions that are both fiscally responsible and serve our customers using the transit. I believe in environmentally friendly transportation to solve Climate change and traffic problems.
11.

What past contributions have you made on a similar body or organization?  
  
I have been a board member for SARI Therapeutic Riding, School councils, Ringette Associations and Sledge Hockey Club. I have been the main organizer for tournaments for London Ringette and Sledge hockey Club of London.
12.

What experience do you have in exchanging your views with others and appreciating and respecting the skills, abilities and knowledge of others?  
  
All the boards mentioned I have had been a key board member serving on many committees: SARI programming committee, Vice President & Tournament Coordinator of London Ringette, Treasurer and Tournament Coordinator for London Blizzard Sledge Hockey, Volunteer Coordinator for Canadian Ringette Championships in London.

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519- 451-0153

12Jun2025

Date

Jody Goldhawk

Signature of Applicant

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ARE YOU APPLY FOR NON-VOTING MEMBER STATUS YES ☒ NO ☐  
(Representing agencies supporting the disabled community and service providers. Please indicate name of agency/ service provider): PHSS Medical & Complex Care in Community

1. Name: Lauren McLean

2. Address: (please include postal code)

3. Telephone Number: (Business) (Home)

4. Email address:

5. Occupation: Family & Community Lead

(If it is easier to attach your resume in response to questions 5, 6 and 7, please feel free to do so)

6. Describe your work experience:

Over 10 years of working experience with older adults, people with disabilities, community engagement, and advocacy. Support people with accessing community programs and services that they are eligible for. Building community connections for older adults and people with disabilities. Experience with coaching and developing teams of staff to foster capacity building and self-resilience.

7. Education: Bachelor of Arts, psychology, and Certificate, Community Engagement and Leadership.

8. What skills, abilities and specialized knowledge do you have that will assist this body?

Strong community knowledge and experience working with diverse populations. Understanding of accessibility barriers within our community. Experience in advocating for community development and need with various populations. Interest in better connections for rural communities and those residents who would benefit from better transportation resources.

9. Why are you interested in serving the City of London on the Accessible Public Transit Services Advisory Committee?

I am interested to learn more about the City of London's Accessible Public Transit Service Advisory committee. Through my work, I have access to over 100 people with disabilities who regularly use London transit and believe that their perspectives would be an asset for the committee. I would like to use my experience and knowledge to develop new and innovative methods of delivering sustainable, affordable, reliable transit to the members of our London community.



10. What contribution do you believe you can make to this Committee?

I believe that I am able to bring a range of perspectives and experiences from those that I support who activity rely on accessible transportation in the City of London. My experience in community development and engagement will be an asset to your committee.

My hope would be to provide new ideas for the committee to try to implement in an effort to improve London's accessible transit system for the riders that depend on it daily.

11. What past contributions have you made on a similar body or organization?

I have been fortunate to advise on a steering committee, a coalition called Every Canadian Counts. This coalition is working to advocate to all levels of government, the need for a national disability plan across Canada. This includes taking part in meetings with Members of Provincial Parliament, reach out to possible partners, as well as sharing the vision to those who would be directly impacted by such a plan.

12. What experience do you have in exchanging your views with others and appreciating and respecting the skills, abilities and knowledge of others?

Part of my current role is to participate in varying committees and groups, all with different goals and directives. I must stay current on each individual terms of reference, as well as, what the other participates are working on. I am curious by nature and enjoy exchange new ideas and projects with others. I enjoy hearing from others and taking time to understand their unique perspective on issues.

My certificate course in Community Engagement and Development spent a great deal of time on social location and understanding each of our places in our communities. Additionally, understanding different cultures and customs is critical to truly representing our diverse communities.

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January 31, 2024

Lauren McLean

Date

Signature of Applicant