

**5<sup>th</sup> Report Accessible Public Transit Service Advisory Committee**  
**Tuesday October 14, 2025**  
**Hybrid Meeting**

- Those present were:
- B. Quesnel - Chair
  - E. Harrison – Vice Chair
  - L. Boateng
  - J. Goldhawk
  - P. Moore
  - A. Rinn
  - J. Surerus
  - S. Trosow
  - D. Whatmore
  - L. McLean (non-voting)
  - S. Oster (non-voting)
- Regrets:
- S. Deebrah
  - T. Whiston (non-voting)
- Also present were:
- K. Paleczny – General Manager
  - K. Burns – Director of Fleet & Facilities
  - S. Franke – Commission Chair
  - C. Webb - Voyago
  - C. Roy – Secretary
  - M. Cyr – Interpreter
  - G. Messier - Interpreter

At the October 14, 2025 meeting, the Accessible Public Transit Service Advisory Committee:

- i. With respect to the Letter from D. Whatmore and Lauren McLean, Committee Members, copy attached, the Committee REQUESTED the Commission direct administration:
  - a) Report back at a future meeting on the framework with respect to the timeline for responding to customer contacts and what customers should do if they have not heard back within that timeline.
  - b) Report back at a future meeting detailing the trip booking notification features of the new scheduling system.
- ii. With respect to the Draft Accessibility Plan (2026-2030) report, copy attached, the Committee REQUESTED the Commission direct administration to report back with the draft of the 2026-2030 Accessibility Plan at the Committee’s November 11, 2025 meeting.

and RECEIVED the following:

- i. Letter from C. Roy re 4<sup>th</sup> Report of the Accessible Public Transit Service Advisory Committee; and
- ii. Rapid Transit Station Design report.

Enclosures

- I – Letter from D. Whatmore and Lauren McLean, Committee Members
- II – Draft Accessibility Plan (2026-2030) report

Caroline Roy  
Secretary,  
Accessible Public Transit Service Advisory Committee