

Conventional Transit Service – Outstanding Improvements

On an annual basis, London Transit receives numerous public contacts and feedback from Operators asking for changes to existing transit service as well as request for service into areas not currently served. All of these requests have to be weighed against each other to prioritize changes to be implemented in a given year. Based on the current outstanding requests for new or modified service, there are over 300,000 hours of unmet demand, as set out in Table I.

Table I
Conventional Transit Service Outstanding Service Improvements 2025

Service Improvement	Issues Addressed	Estimated Annual Service Hour Requirement
Earlier service for all routes (starting at 5am)	Improved access to employment with early start times	24, 000
Extend remaining routes to 1am Mon-Sat	Improved access to employment with late finish times	16,000
Extend Sunday Service to midnight on all routes	- Address increased ridership and demands on Sundays - Improved access to employment on Sundays	20,000
Start remaining routes at 7am on Sundays	- Address increased ridership and demands on Sundays - Improved access to employment with early start times	17,000
Extend service into new growth areas including: - Cedarhollow - Hamilton/Old Victoria area - Hyde Park between Sunningdale, Wonderland and Fanshawe Park Road - South Byron - Wickerson Road area - West 5 - Southwinds	Improved access to the community to areas that are currently not served by public transit	44,800
Improve frequencies on existing routes to be no more than two times the frequency on connecting Rapid Transit routes	Improved reliability and viability of public transit system wide	184,000
Improve operating times/frequencies of routes currently serving industrial areas	Improved access to industrial areas	13,000
Total Estimated Outstanding Service Hour Requirements		318,800

As set out in Staff Report #13 dated August 31, 2025, an assessment growth business case has been prepared as part of the 2026 budget process for funding to expand into a number of the new growth areas included in the above table.

Competing demands for service combined with budget limitations has resulted in a growing demand for service that can not be met with current resource allocations. Requests for new and modified service will continue to be evaluated through the annual service planning process and prioritized for implementation.