

**MINUTES OF THE ACCESSIBLE PUBLIC TRANSIT SERVICE ADVISORY COMMITTEE  
HYBRID FORMAT  
AT 11:00 A.M. ON TUESDAY OCTOBER 14, 2025**

Those present were: B. Quesnel – Chair  
E. Harrison – Vice Chair  
L. Boateng  
J. Goldhawk  
P. Moore  
A. Rinn  
J. Surerus  
S. Trosow  
D. Whatmore  
L. McLean (non-voting)  
S. Oster (non-voting)

Regrets: S. Deebrah  
T. Whiston (non-voting)

Also present were: K. Paleczny – General Manager  
K. Burns – Director of Planning  
S. Franke – Commission Chair  
C. Webb - Voyago  
C. Roy – Secretary  
M. Cyr – Interpreter  
G. Messier – Interpreter

**Meeting to order**

The Chair called the meeting to order.

**Completion and  
Acceptance of  
Agenda**

The Chair called for acceptance of the agenda, D. Whatmore moves, seconded by P. Moore, the acceptance of the agenda.

CARRIED.

**Disclosures of  
Pecuniary Interest**

The Chair called for disclosures of interest with respect to the agenda. There were no conflicts of interest declared.

**Minutes**

P. Moore moves, seconded by D. Whatmore, that the minutes of the meeting held on September 16, 2025 be APPROVED as circulated.

CARRIED.

**Letter from C. Roy  
re 4<sup>th</sup> Report of the  
Accessible Public  
Transit Service  
Advisory Committee**

With regard to the letter from C. Roy, Secretary, London Transit Commission dated September 30, 2025 regarding the 4<sup>th</sup> Report of the Accessible Public Transit Service Advisory Committee meeting of September 16, 2025, copy attached, D. Whatmore moves, seconded by A. Rinn, the letter be RECEIVED.

CARRIED.

**Letter from D. Whatmore & Lauren McLean**

With respect to the letter from D. Whatmore & Lauren McLean, Committee members, dated September 24, 2025, copy attached, D. Whatmore moves, seconded by E. Harrison, the Committee REQUEST the Commission direct administration:

- i. Report back at a future meeting on the framework with respect to the timeline for responding to customer contacts and what customers should do if they have not heard back within that timeline.
- ii. Report back at a future meeting detailing the trip booking notifications features of the new scheduling system.

CARRIED.

**Draft Accessibility Plan (2026-2030)**

With respect to the Draft Accessibility Plan (2026-2030) report, copy attached, S. Trosow moves, seconded by J. Goldhawk, the Committee REQUEST the Commission direct administration report back with the Draft of the 2026-2030 Accessibility Plan at the November 11, 2025 meeting.

CARRIED.

**Rapid Transit Station Design**

With respect to the Rapid Transit Station Design report, copy attached, P. Moore moves, seconded by E. Harrison, the report be RECEIVED.

CARRIED.

**Date of Next Meeting**

Tuesday November 11, 2025 at 11:05 A.M.

**Adjournment**

D. Whatmore moves, seconded by E. Harrison, the meeting be adjourned. CARRIED. The meeting adjourned at 11:58 a.m.

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B. Quesnel - Chair

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C. Roy - Secretary