

**MINUTES OF THE ACCESSIBLE PUBLIC TRANSIT SERVICE ADVISORY COMMITTEE
HYBRID FORMAT
AT 11:06 A.M. ON TUESDAY FEBRUARY 17, 2026**

Those present were: B. Quesnel – Chair
L. Boateng
J. Goldhawk
P. Moore
J. Surerus
S. Trosow
D. Whatmore
L. McLean (non-voting)
S. Oster (non-voting)

Regrets: E. Harrison – Vice Chair
S. Deebrah
A. Rinn
T. Whiston (non-voting)

Also present were: K. Paleczny – General Manager
K. Burns – Director of Planning
S. Wilson – Director of Operations
B. Goldstone – Manager of Service Integration
C. Roy – Secretary
S. Franke – Commission Chair
C. Webb - Voyago
B. Barrett – Interpreter
G. Messier – Interpreter

Meeting to order

The Chair called the meeting to order.

**Election of Chair
and Vice-Chair**

The Secretary called for nominations for the position of Chair for the term of March 1, 2026 to October 31, 2026, J. Goldhawk moves, seconded by S. Trosow, the voting BE DEFFERED until the next meeting as the current Vice-Chair was not present. It being noted that the following nominations were received prior to the motion being moved:

P. Moore nominated P. Moore
D. Whatmore & B. Quesnel nominated B. Quesnel

CARRIED.

**Completion and
Acceptance of
Agenda**

The Chair called for acceptance of the agenda, D. Whatmore moves, seconded by P. Moore, the acceptance of the agenda.

CARRIED.

**Disclosures of
Pecuniary Interest**

The Chair called for disclosures of interest with respect to the agenda. There were no conflicts of interest declared.

Minutes

D. Whatmore moves, seconded by P. Moore, that the minutes of the meeting held on November 11, 2025 be APPROVED as circulated.

CARRIED.

Letter from C. Roy re 6th Report of the Accessible Public Transit Service Advisory Committee

With regard to the letter from C. Roy, Secretary, London Transit Commission dated November 18, 2025 regarding the 6th Report of the Accessible Public Transit Service Advisory Committee meeting of November 11, 2025, copy attached, J. Goldhawk moves, seconded by D. Whatmore, the letter be RECEIVED.

CARRIED.

2026 Service Plan – Conventional Plan

With respect to the 2026 Service Plan – Conventional Plan report, copy attached, P. Moore moves, seconded by S. Trosow, the report be RECEIVED.

CARRIED.

Voice of the Customer – 2025 Survey

With respect to the Voice of the Customer – 2025 Survey report, copy attached, P. Moore moves, seconded by D. Whatmore, the report be RECEIVED.

CARRIED.

Scheduling System Trip Notification Features

With respect to the Scheduling System Trip Notification Features report, copy attached, P. Moore moves, seconded by L. Boateng, the report be RECEIVED.

CARRIED.

Customer Contact Response Times

With respect to the Customer Contact Response Times report, copy attached, D. Whatmore moves, seconded by J. Goldhawk, the Committee REQUEST the Commission direct Administration post messaging on the Specialized fleet providing London Transit Customer Service contact information.

J. Goldhawk moves, seconded by L. Boateng, the report be RECEIVED.

CARRIED.

2026 Accessible Public Transit Service Advisory Committee Meeting Dates

With respect to the 2026 Accessible Public Transit Service Advisory Committee Meeting Dates report, copy attached, J. Goldhawk moves, seconded by S. Trosow, the Secretary DISTRIBUTE a poll with options of possible future dates and times for 2026 and report back at a future meeting with results.

CARRIED.

Date of Next Meeting

To be determined

Adjournment

D. Whatmore moves, seconded by P. Moore, the meeting be adjourned. CARRIED. The meeting adjourned at 11:47a.m.

B. Quesnel - Chair

C. Roy - Secretary