

Contact Regarding Current Service Animal Policy

I am aware of the publicity that the LTC received earlier this week regarding the woman who was not being allowed to have her alleged "Service Dog" sit bus seats.

I want to express my wholehearted support for the position the operators took in not allowing this. As both a service dog handler and someone who frequently sits on bus seats, I find this an unreasonable demand and one that absolutely should not be accommodated. I would love to expound more on the whole owner-trained service dog situation, as they are really making it difficult for the rest of us... but anyway.

For the sake of legitimate service dog handlers everywhere who would never allow their dogs on seats, and the LTC riders who should not have to sit in a seat recently vacated by a larger, hairy, possibly also wet and muddy, dog, I hope you amend the policy to specifically state that service dogs must, at all times, remain on the floor.

Here's my suggestion:

Service animals on buses must remain in the care and control of their handler at all times. They must, at all times, remain on the floor or in the lap of the handler. They are not permitted to occupy seats. The handler must be prepared to demonstrate to the Operator how this requirement will be achieved (i.e. leash, cage, etc.).

Thanks for reading!

Avril Rinn