

5th Report Accessible Public Transit Service Advisory Committee
Tuesday September 15, 2026
Hybrid Meeting

Those present were: E. Harrison – Chair
P. Moore – Vice Chair
L. Boateng
B. Quesnel
J. Surerus
S. Trosow
D. Whatmore
L. McLean (non-voting)
S. Oster (non-voting)

Regrets: S. Deebrah
J. Goldhawk
T. Whiston

Also present were: K. Paleczny – General Manager
K. Burns – Director of Planning
D. Butler – Director of Operations – Conventional
S. Wilson – Director of Operations - Specialized
B. Goldstone – Manager of Service Integration
C. Roy – Secretary
E. Eldridge – Interpreter
C. Forsyth – Interpreter
S. Franke – Commission Chair

At the September 15, 2026 meeting, the Accessible Public Transit Service Advisory Committee:

- i. With respect to the Packages on Transit Policy report, copy attached, the Committee RECOMMENDED:
 - a. The Commission confirm the current policy with respect to packages on transit; and
 - b. The Commission direct Administration to undertake a communications campaign which clearly articulates the policy across all platforms.
- ii. With respect to the Service Animal Policy, copy attached, the Committee RECOMMENDED the updated Service Animal Policy to the Commission for approval.

And RECEIVED the following:

- i. Letter from C. Roy re 4th Report Accessible Public Transit Service Advisory Committee Meeting – June 9, 2026;
- ii. Committee Terms of Reference and Meeting Protocol Updates; and
- iii. Accessible Conventional Transit Stops.

Enclosures

I – Packages on Transit Policy report
II – Service Animal Policy report

Caroline Roy
Secretary,
Accessible Public Transit Service Advisory Committee