

Email received on September 25, 2026

Dear Ms. Roy,

I am writing to submit a formal written request to the London Transit Commission regarding the lack of adequate public transit service in the Upperpoint/Riverbend neighbourhood, particularly during evenings and weekends.

My family has lived at [REDACTED] Despite the continued residential development in our area, access to public transportation remains extremely limited, creating serious difficulties for families with school-aged children.

The impact on my son's education

[REDACTED]

On Tuesdays, he can spend approximately **six hours commuting in a single day**: up to three hours travelling to and from his regular school, followed by another three hours travelling to and from Western University.

This is an enormous transportation burden for a high school student who is simply trying to pursue additional educational opportunities.

Route 17B provides a more convenient connection for our neighbourhood. Unfortunately, it operates only during weekday daytime hours, with no evening or weekend service.

When Route 17B is unavailable, my son may have to walk approximately 35 minutes just to reach an alternative bus stop. The total journey can take approximately 1.5 hours each way.

The situation is particularly concerning during the winter months, when long walks in darkness, snow and freezing temperatures create additional safety concerns.

Saturday classes at Western University present another challenge, as Route 17B does not operate at all on weekends.

The need for immediate improvements

I understand that LTC has already identified the Kains Road and Upperpoint Boulevard area as a rapidly growing neighbourhood with insufficient access to public transit.

I am also aware of the planned Route 22 extension through this area, currently expected to be implemented in 2028.

However, waiting until 2028 without providing an interim solution places a significant burden on families who already live here and depend on public transportation.

Our neighbourhood is not waiting for future residential development. Families have already moved here, children are attending schools, and residents need reliable transportation now.

My formal requests to the Commission

I respectfully ask the London Transit Commission to consider the following measures:

1. Extend the existing Route 17B service into the evening, preferably until at least 10:00 p.m., so that students and other residents can return home after classes and other activities.
2. Introduce Saturday and Sunday service on Route 17B to provide reasonable access to educational programs, employment and other essential activities.
3. Consider introducing an interim service solution for Upperpoint/Riverbend before the planned Route 22 extension.
4. Review whether the Route 22 extension to Kains Road and Upperpoint Boulevard could be implemented earlier than 2028.
5. If these improvements cannot be implemented in the near future, provide a clear explanation of the operational, financial or other constraints preventing them, along with a realistic timeline for addressing the existing service gap.

Since Route 17B already serves our neighbourhood, I would particularly appreciate a review of whether extending its operating hours and introducing weekend service could provide a practical short-term solution.

Request for formal consideration and written response

I would like this letter to be submitted as a formal written submission to the London Transit Commission rather than attend a meeting in person.

Could you please confirm whether it can be included in the materials for the October 19, 2026 Commission meeting and distributed to Commission members? If this is not possible, I would appreciate having it included in the next available meeting.

I would also appreciate a written response addressing the specific requests outlined above, including whether an extension of Route 17B evening and weekend service will be formally evaluated and when a decision might be expected.

We are not requesting special transportation arrangements. We are asking for reasonable access to public transit in a growing residential neighbourhood so that children and other residents can access education and essential services without spending several hours travelling each day.

Thank you for your time and consideration. I look forward to your response.

Sincerely,

Victoria Karetnikova

[REDACTED]

London, Ontario